

EUROPEAN CONSUMER HOT LINES

ALFA ROMEO			
Country	Tel number	Fax number	Indirizzo web
Austria	Numero verde: 0800 220086 Centralino: 01 68001 0	01 68001 310	www.alfaromeo.at
Belgium	Fiammingo: 0800-16747 Francese: 0800-16746	Fiammingo: 0800-16730 00390293776123 Francese: 0800-16730	www.alfaromeo.be
France	0825 815 815	01 30 16 79 19	www.alfaromeo.fr
Germany	07131 107 180 Alfa Infoline: 01802 860 860	07131 107 953	www.alfaromeo.de
Greece	80011500800	0030 210 9988504	www.alfaromeo.gr
Ireland	353014034460	353014034472	www.alfaromeo.ie
Italy	199.636363	011-9860053	www.alfaromeo.it
Luxembourg	0032 27026618	0039 02 93776123	www.alfaromeo.lu
Poland	00-8003911216	033/8132270	www.alfaromeo.pl
Spain	91 885 37 48	91 885 37 15	www.mundoalfa.com
Portugal	808 20 61 81	00351.21.412 55 02	www.alfaromeo.pt
Switzerland	Lingua tedesca: 0800 810 855 Lingua italiana: 0800 810 833 Lingua francese: 0800 810 844	0041 22 3383863	www.alfaromeo.ch
United Kingdom	800718000	0044(0)1753519719	www.alfaromeo.co.uk
The Netherlands	0800-0998880	0031(0)203421689	www.alfaromeo.nl
Cyprus	00357 22 887000	00357 22 348811	
Czech Republic	00420 22 4806111	00420 22 4806312	www.alfaromeo.cz
Denmark	0045 43 228800	0045 43 228888	www.alfaromeo.dk
Estonia	00372 6 517400	00372 6 517401	
Finland	00358 20 7408111		
Hungary	0036 1 4583100	0036 1 4583129	www.alfaromeo.hu
Iceland	0035 453442252	0035 45621713	www.alfaromeo.is
Liechtenstein	Lingua tedesca: 0800 810 855 Lingua italiana: 0800 810 833 Lingua francese: 0800 810 844		
Latvia	00372 6 517400	00372 6 517401	
Lithuania	00370 2 705725	00370 2 705904	
Malta	00356 21 492208	00356 21 483884	
Norway	0047 2 3376139	0047 2 3376110	

Slovakia	00420 22 4806111	00420 22 4806312	www.alfaromeo.sk
Slovenia	003861 5883400	003861 58834487	
Sweden	0046 18 170500		

AUDI

Tel number	Fax number	E-mail address
0800-AUDISERVICE (from Germany) 0800-28347378423 00800-AUDISERVICE (from other countries) 00800-28347378423	0800-FAXANAUDI (from Germany) 0800-329262834 00800-FAXANAUDI (from other countries) 00800-329262834	kundenbetreuung@audi.de

BMW

Country	Contact name	Tel	Fax	E-mail
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CHEVROLET/DAEWOO

Country	Subsidiary/Importer	Tel	Fax	E-mail	Contact
Austria	Chevrolet Austria GmbH	+43 1 70141-0	+43 1 70141-9800	office@chevrolet.co.at	
Belgium	Chevrolet Belgium N.V.	+32 2 257 29 50	+32 2 257 29 40 +32 2 257 29 41	info@chevrolet.be	
Cyprus	Pavlidis & Araouzos	+357 22 433151	+357 22 430880	pavlidis.araouzos@cytanet.com.cy	
Denmark	Chevrolet Denmark, Dankor Autoimport A/S	+45 70 22 13 32	+45 70 22 13 39	chevrolet@chevrolet.dk	Martin Caspersen
Finland	Chevrolet Finland Oy	+358-9-615 881	+358-9-615 333	juha.hamalainen@fi.gm.com	Juha Hämäläinen
France	Chevrolet France SAS	+33 (0) 1 48 63 16 85	+33 (0)1 48 63 85 04	sav@chevrolet.fr	
Germany	Chevrolet Deutschland GmbH	0180 2323 966 (toll free) ++49 89 7676 5242	no fax n°	no e-mail address	
Greece	Chevellas	+30 210 5773460	+30 210 5772703	info@chevrolet.gr	

Iceland	Bilabud Benna	+354 5902000	+354 5902099	fridbjorn@benni.is	
Ireland	Chevssan	+353 1 4139200	+353 1 4625236	info@chevrolet.ie	
Italy	Chevrolet Italia S.p.A.	+800 011943	+ 06 65962419		
Luxembourg	Chevrolet Belgium N.V.	+32 2 257 29 50	+32 2 257 29 40 +32 2 257 29 41	info@chevrolet.be	
Malta	Mira Motors	+356 21 498562	+356 21 480150	battard@zamgroup.com	
The Netherlands	Chevrolet Nederland B.V.	+31 (0)800 2342345		customerservice@chevrolet.nl	
Norway	Motor Import Nor AS	0047 23 37 61 00	0047 23 37 61 29	www.chevrolet.no	Steffen Ormaasen
Portugal	Chevrolet Portugal	808 200 700 (no calls from cell phones) 351 21 440 7599 (from outside of Portugal and from cell phones)	351 21 440 7559	chevrolet.customer.care@pt.chevrolet.com	
Spain	DAEWOO MOTOR IBERIA. S.A.	+34 902 303 900	+34 91 661 54 06	cac@daewoomotor.es	
Sweden	Chevrolet Sverige AB	no call center set-up yet			
United Kingdom	Chevrolet UK Limited	0800 666222	01582 426609	CUSTOMER.CARE@CHEVROLET.CO.UK	
CZ, EE, HU, LT, LV, PL, SI, SK		no call center yet - in the meantime the following numbers/e-mail addresses can be used:			
Czech Republic	Chevrolet Southeast Europe Ltd.	420.800.150.140	420.251.020.007	il.daewoo@ileo.cz	
Estonia	Chevrolet Southeast Europe Ltd.	n/a	n/a	n/a	
Hungary	Chevrolet Southeast Europe Ltd.	36 40 91 88 88	36 1- 8013399	chevrolet@leoburnett.hu	
Latvia	Chevrolet Southeast Europe Ltd.	n/a	n/a	n/a	
Lithuania	Chevrolet Southeast Europe Ltd.	n/a	n/a	n/a	
Poland	Chevrolet Poland Sp. z o.o.	48 22 606 16 00	48 22 606 16 68	info@chevrolet.pl	
Slovakia	Chevrolet Southeast Europe Ltd.	421.800.102.702	421.243.410.296	chevrolet@ileo.sk	
Slovenia	Chevrolet Southeast Europe Ltd.	n/a	n/a	n/a	

CHRYSLER - JEEP

Country	Tel number	Fax number	E-mail address
Austria	+43 1546515131	+43 1546515132	talkto@daimlerchrysler.com
Belgium	+800 94634	+32 27173301	talkto@daimlerchrysler.com
Cyprus	No partner		
Czech Republic	+420 271 077 111 +800 17777777	+420 271 077 112	kontakt@daimlerchrysler.cz
Denmark	+45 35256830	+45 35256832	talkto@daimlerchrysler.com
Estonia	+372 6266050	+3726266066	custcare@mb.ee
Finland	+358 20 42771	+358 20 5477539	Feedback/info button on internet site: Chrysler.fi Jeep.fi
France	+33 164538001	+33 164538002	talkto@daimlerchrysler.com
Germany	+49 180300 0361	+49 180300 0363	talkto@daimlerchrysler.com
Greece	+30 210 3428412	+30 210 3428418	info@chrysler-jeep.gr
Hungary	No partner		
Iceland	No partner		
Ireland	1890 946 866	021 4824388	cjireland@ohm.ie
Italy	+39 0641442812	+39 0641442813	talkto@daimlerchrysler.com
Latvia	+3717812312	+3717812313	vp@chrysler.lv
Liechtenstein			
Lithuania	+370 52665902	+370 52665951	servicenet@mercedes-benz.lt
Luxembourg	0800 26661	+32 27173301	talkto@daimlerchrysler.com
Malta	No partner		
Norway	+47 22 882900	47 22 882903	postcjd.no
Poland	0801 330 300		info@chrysler.pl , info@jeep.pl
Portugal	+ 351 213239100	+351 213239199	geral@chry-portugal.pt
Slovakia	00421-2 4929 4444	00421-2 4929 4929	chrysler@chrysler.sk
Slovenia	+386 0)1 5843190	+386(0)1 5843222	cji@spacecom.si
Spain	+34 902888782	+34 913496529	atencionalcliente@dcx.com
Sweden	+46 87529858	+46 87526483	talkto@daimlerchrysler.com
The Netherlands	+31 205040533	+31 205040569	talkto@daimlerchrysler.com
United Kingdom	0800 777146 Chrysler Privilege Assistance or Jeep Privilege Assistance – break-down service 24-hours (UK only) or +44 1908 301090 (Mon-Fri office hours)	+44 1908 301203	cjcustomer@daimlerchrysler.co.uk
Switzerland	German: 0800 80 2920 French: 0800 80 2921 Italian: 0800 80 2922	+41 1 210 4144	talkto@daimlerchrysler.com

DAIHATSU

Country	Tel Number	Fax number	Website	E-mail address
Austria	+43 1 66103-0	+43 1 66103-99	www.daihatsu.at	office@daitasu.at
Belgium	+32 2 719 7010	+32 2 719 7049	www.daihatsu.be	
Cyprus	+357 25 391119	+357 25 391805		
Denmark	+46 42 4904904	+46 42 4904909		
Estonia				
Finland	+46 42 4904904	+46 42 4904909		
France	+33 1 34306363	+33 1 34306356	www.daihatsu.fr	entreprise@daihatsu.fr
Germany	+49 2151 705-0	+49 2151 701329	www.daihatsu.de	kontakt@daihatsu.de
Greece	+30 210 3472166	+30 210 3461653	www.daihatsu.gr	
Hungary	+36 250 2789	+36 250 6989		
Iceland	+354 515 7000	+354 515 7100	www.brimborg.is/Daihatsu/	brimborg@brimborg.is
Ireland	+353 1 403 4100	+353 1 403 4850		
Italy	+39 0363 313411	+39 0363 46864	www.daihatsu.it	info@daihatsu.it
Luxembourg	+32 2 719 7010	+32 2 719 7049	www.daihatsu.be	
Malta	+356 21 320091	+356 21 340210		
Norway	+47 67 926000	+47 67 926006	www.daihatsu.no	info.daihatsu@bos.no
Portugal	+351 21 4481414	+351 21 4481482		
Spain	+34 91 141 6101	+34 91 803 2253		
Sweden	+46 42 4904904	+46 42 4904909		
The Netherlands	+31 347 750500	+31 347 750501	www.daihatsu.nl	info@daihatsu.nl
United Kingdom	+44 121 520 5000	+44 121 520 9933	www.daihatsu.co.uk	

FIAT

Country	Tel number	Fax number	Indirizzo web
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Austria	0800 220086 Centralino: 01 68001 0	01 68001 310	www.fiat.at
Belgium	Fiammingo: 0800-16747 Francese: 0800-16746	Fiammingo: 0800-16730/00390293776123 Francese: 0800-16730	www.fiat.be
France	0825 815 815 (info commerciali: 0810 013 013)	01 30 16 79 19	www.fiat.fr
Germany	07131 107 180 Infoline Fiat: 01802 840 840 Fiat Tranporter Infoline: 0180 20 20 920	07131 107 953	www.fiat.de
Greece	80011500800	0030 210 9988504	www.fiat.gr
Ireland	00353014034460 centralino 0035301433	353014034472	www.fiat.ie
Italy	199.616161	011-9860053	www.fiat.it
Luxembourg	0032 27026618	0039 02 93776123	www.fiat.lu
Poland	00-8003911216	033/8132270	www.fiat.pl
Spain	91 885 37 47	91 885 37 15	www.fiat.es
Portugal	808 20 61 81	00351.21.412 55 02	www.fiat.pt
Switzerland	Lingua tedesca: 0800 810 855 Lingua italiana: 0800 810 833 Lingua francese: 0800 810 844	0041 22 3383863	www.fassa.ch
United Kingdom	800717000	0044(0)1753519719	www.fiat.co.uk
The Netherlands	0800-0998880	0031(0)203421689	www.fiat.nl
Cyprus	00357 22 887000	00357 22 348811	
Czech Republic	00420 22 4806111	00420 22 4806312	www.fiat.cz
Denmark	0045 43 228800	0045 43 228888	www.fiat.dk
Estonia	00372 6 517400	00372 6 517401	
Finland	00358 20 7408111		
Hungary	0036 1 4583100	0036 1 4583129	www.fiat.hu
Iceland	0035 453442252	0035 45621713	www.fiat.is
Liechtenstein	Lingua tedesca: 0800 810 855 Lingua italiana: 0800 810 833 Lingua francese: 0800 810 844		
Latvia	00372 6 517400	00372 6 517401	
Lithuania	00370 2 705725	00370 2 705904	
Malta	00356 21 492208	00356 21 483884	
Norway	0047 2 3376139	0047 2 3376110	
Slovakia	00420 22 4806111	00420 22 4806312	www.fiat.sk
Slovenia	003861 5883400	003861 58834487	
Sweden	0046 18 170500		

FORD

Country	Customer Contact telephone number	Fax	Postal Address	E-mail
Austria	+43 (0) 662 645 100	+43 (0) 662 6581 641	Ford Motor Company (Austria) GmbH Fuerbergstrasse 51 5021 Salzburg, Austria	
Belgium (also Lichtenstein and Luxembourg)	+32 (0) 3821 2626	+32 (0) 3821 2645	Ford Motor Company Groenenborgerlaan 16 2610 Wilrijk Antwerpen, Belgium	
United Kingdom	+44 (0) 141 418 3659	+44 (0) 141 418 3614	Ford Motor Company Limited P. O. Box 25149 Glasgow, G2 4XF Great Britain	
Cyprus	+357 2 355064	+357 2 354182	Ford European Direct Market Operations, Lajos u. 48-66, 1036 Budapest, HUNGARY	
Czech Republic	+420 234 650 182	+420 234 650 147	Ford Motor Company s.r.o Thamova 16 18600 Praha 8 Czech Republic	
Denmark (and Iceland)	+45 43 48 06 90	+45 43 43 86 13	Ford Motor Company A/S Borupvang 5D-E DK-2750 Ballerup Denmark	
Finland (also Estonia, Latvia and Lithuania)	+258 (0) 9 3517 0100	+258 (0) 9 389 7809	Oy Ford Ab Malminkaari 9 B FIN-00700 Helsinki Finland	palvelut@ford.com
France	+33 (0) 1 47 60 44 00	+33 (0) 1 55 66 16 10	Ford Motor Company 76, rue des Hautes Pâtures 92737 Nanterre Cedex France	
Germany	+49 (0) 221 903 3333	+49 (0) 221 903 2869	Ford - Werke AG Edsel-Ford-Strasse 2-14 50769 Koln (Merkenich) Germany	kunden@ford.com

Greece	+30 210 57 09 900	+30 2 10 570 9800	Ford Mord Hellas SAIC4 Konstantinoupoleos & Gonata Str., 121 33 Peristeri Athens Greece	
Hungary	+(36) 1438 2517	+36 1438 2584	Ford Motor Hungaria Árpád fejedelem útja 26-28 1023 Budapest Hungary	
Italy	+39 06 91806 900	+39 0 6 91806 950	Ford Italia SpA Centro Relazioni Clienti Via Calvi 00040 Pomezia (RM) Italy	tu@ford.com
Ireland	+353 (0) 21 432 9290	+353 214329215	Henry Ford & Son Limited Elm Court Boreenmanna Road Cork Ireland	
Malta	+356 44 20 30	+356 44 20 07	Ford European Direct Market Operations, Lajos u. 48-66, 1036 Budapest, HUNGARY	
The Netherlands	+31 (0) 20 504 4646	+31 20 504 4635 / 4543	Ford Nederland BV Afdeling Klanten Relaties Postbus 795 NL 1000 AT Amsterdam Nederland	klanten@ford.com
Poland	+48 22 608 6767	+48 22 608 6879	Ford Polska Sp. z.o.o. Centrum Kontaktu z Klientami Al. Jerozolimskie 181 02-222 Warszawa Poland	kontakt@ford.com
Portugal	808 200 556 +351 213 12 2358	+351 213 12 2381	Rua Rosa Araujo No 2 (3° andar) 1250 - 195 Lisboa Portugal	clientes@ford.com
Slovakia and Slovenia	+386 1 5471 200	+386 1 5471 203	Ford European Direct Market Operations, Lajos u. 48-66, 1036 Budapest, HUNGARY	
Spain	+34 96 178 9000	+34 96 178 9023	Ford Espana SA Poligono Industrial S/N 46440 Almussafes Valencia Spain	cacspain@ford.com

Sweden	+46 31 325 96 00	+46 31 325 94 84	Ford Motor Company AB Ravebergsvagen Angered SE405 31 Gothenburg Sweden	fordkund@ford.com
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HONDA

Information not available at the time of publication.

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United Kingdom	44-1494428611	44-1494428612	viv.smith@hyundai-car.co.uk	Ms. Viv Smith
France	33-134306444	33-134306396	pgourvennec@hyundai.fr	Mr. Patrick Gourvennec
Greece	80-111-87000	30-2105561298	customerservice@hyundai.gr	Mr. Nikos Komninos
The Netherlands	31-252240300	31-252240409	info@greenibcar.nl	Mrs. Lammers
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Switzerland	41-52-2082600	41-522082629	guido.lehmann@hyundai.ch	Mr. Guido Lehmann
Austria	43-1-610407468	43-1-610407469	markus.mayerhofer@denzel.co.at	Mr. Markus Mayerhofer
Ireland	353-1-2405621	353-1-2405638	annemarie.hennessy@hyundai.ie	Ms. Annemarie Hennessy
Denmark	76-322000	76-322001	hyundai@hyundai.dk	Mr. Lex Christoffersen

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Norway	47-22706000	47-22706193	service.hyundai@kolberg.no	Mr. Knut Martin
Finland	358-974204312	358-974204399	miska.tammelin@simetron.fi	Mr. Miska Tammelin
Malta	356-21483879	356-23821010	vslad@pater.com.mt	Mr. Vincent Sladden
Iceland	354-5751253	354-5751300	margaret@bl.is	Ms. Margaret Porvakisdottir
Poland	48-226451700 (Ext. 115)	48-226451551	daniels@hyundai.com.pl	Mr. Daniel Seo
Czech Republic	420-251-025364	420-251626965	jakubcova@hyundaimotor.cz	Ms. Veronika Jakubcova
Hungary	36-20-220-2292	361-415-0259	miki005@autom3.hu	Mr. Michel Kim
Slovenia	386-15307741	386-15307722	franci.cevzar@hyundai.si	Mr. Franci Cevzar
Estonia	372-6061735	372-6061738	margus.mikk@hyundai.ee	Mr. Margus Mikk

JAGUAR

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Austria	00436622118430	n/a	mhinkelm@landrover.com	Michael Hinkelman
Belgium	+32 (0)2 7097975	+32 (0)2 7097988	jlebacq@jaguar.com	Jo Lebacq
Cyprus	00357 22 740 500	00357 22 570 166	totis.p@ctcgroup.com	Totis Papadopoulos
Czech Republic	00420 2 6775 1427	00420 2 6775 1430	kovar@jaguar-praha.cz	Stepan Kovar
Denmark	0045 39 27 22 11	0045 39 27 22 50	fl@jaguar.dk	Frank Larsen
Estonia	See Sweden			
Finland	00358 9 50 800	00358 9 50 80 319	viku.perala@inchcape.fi	Viku Perälä
France	003316101 6836	003361016896	asstech@jaguar.com	
Germany	01805-524338	0221-9033081	hbrubacl@jaguar.com	Heidrun Brubacher
Greece	0030 210 48 29 517	0030 210 48 29 969	pbuchert@jaguar.gr	Peter Buchert
Hungary	0036 1 3476 160	0036 1 3476 159	farato@jaguar.hu	Ferenc Arató
Iceland	00354 575 1200	00354 575 1300	bl@bl.is	Atli Vilhjásson
Ireland	00353 1 489 3790	00353 1 489 3795	kcleary@jaguar.ie	Karl Cleary
Italy	800-016005	00-39-06-51956076	jaguarit@jaguar.com	
Latvia	See Sweden			
Liechtenstein	See Austria			
Lithuania	See Sweden			

Luxembourg	00352 44 23 24	00352 45 56 66	constant.hoffmann@jaguarluxembourg.lu	Constant Hoffmann
Malta	00356 21 442030	00356 21 442007	ecamilleri@gasan.com	Emanuel Camilleri
Norway	0047 2323 3300	0047 2323 3301	finn@jaguar.no	Finn Gange
Poland	0048 591 79 00	0048 591 79 01	dariusz.fajkowski@jaguar.pl	Dariusz Fajkowski
Portugal	808202014	217273148	Not yet available	
Slovakia	00421 2 4341 0383	00421 2 4341 0383	dudon@topautoslovakia.sk	Peter Dudon
Slovenia	00386 1 25 25 255	00386 1 25 25 202	marko.lesjak@summitavto.si	Marko Lesjak
Spain	34902120340	34 91 578 62 92	n/a	
Sweden	+46313251900	+46313251914	jaginfo@jaguar.com	
The Netherlands	0031345687533	0031345687501	brovers@jaguar.com	N Oosterhoff
United Kingdom	0845 3032303/ 02476 408189			

KIA

Country	Tel Number	Fax number	E-mail address
Austria	+43.1.7342900 0	+43.1.7342900 11	office@kia.at
Belgium	+32 2 709 0050	+32 2 709 0055	info@kia-motors.be
Cyprus	+357 25 576576	+357 25 575041	remitonia.kia@logosnet.com.cy
Czech Republic	+420-2-679-12-258	+420-2-679-12-260	l.sramek@kiamotors.cz
Denmark	+45 75 92 25 44	+45 75 92 25 48	info@kiamotors.dk
Estonia	+372-60-50-151	+372-60-50-160	sven@kia.ee
Finland	+358-20-740 8256	+358-20-740 8271	susa.keinonen@kiamotors.fi
France	+33 1 4184 5656	+33 1 4184 5657	accueil@kia.fr
Germany	+49-180-5424968	+49-421-4181-780	kundenbetreuung@kia-motors.de
Gibraltar	+350 79004	+350 78005	1904sales@bassadone.gi
Greece	+30 210 55.07.000	+30 210 55.61.298	www.kia.gr
Hungary	+36-40-54-2542	+36-1-371-2001	info@kiamotors.hu
Iceland	+354 555 6025	+354 555 6026	kia@kia.is
Ireland	+353 1 460 1288	+353 1 460 1327	legan@kiaireland.ie
Italy	+39 02 3348 2266	+39 02 3348 2240	www.kia.it
Latvia	+372-60-50-151	+372-60-50-160	sven@kia.ee

Lithuania	+372-60-50-151	+372-60-50-160	sven@kia.ee
Luxembourg	+32 2 709 0050	+32 2 709 0055	info@kia-motors.be
Malta	+35621494499	+35621466285	kia@tumas.com
Norway	+47 67 92 60 00	+47 67 92 60 06	kia@bos.no
Poland	+48-22-546-4004	+48-22-546-4010	kmp@kia.com.pl
Portugal	+351 210 344 400	+351 210 344 499	geral@kia.pt
Slovakia	+421-2-492-94-323	+421-2-492-94-301	s.grobar@kia-slovenkso.sk
Slovenia	+386-1-5843-402	+386-1-5843-403	dh@kmag.net
Spain	+34 91 579 6466	+34 91 579 0488	administrador@kia.es
Sweden	+46 8 4004 4390	+46 8 4004 4390	info@kia.se
The Netherlands	+31(0)347-324-339	+31(0)347-324-342	w.j.renger@kia.nl
United Kingdom	0800 77 57 77	+44 1932 832 100	afterservice@kia.co.uk

LANCIA

Country	Tel number	Fax number	Indirizzo web
Austria	Numero verde: 0800 220086 Centralino: 01 68001 0	01 68001 310	www.lancia.at
Belgium	Fiammingo: 0800-16747 Francese: 0800-16746	Fiammingo: 0800-16730 00390293776123 Francese: 0800-16730	www.lancia.be
France	0825 815 815 (info commerciali: 0810 013 013)	01 30 16 79 19	www.lancia.fr
Germany	07131 107 180 Lancia Infoline: 01802 820820	07131 107 953	www.lancia.de
Greece	80011500800	0030 210 9988504	www.lancia.gr
Ireland			
Italy	199.626262	011-9860053	www.lancia.it
Luxembourg	0032 27026618	0039 02 93776123	www.lancia.lu
Poland	00-8003911216	033/8132270	www.lancia.pl
Spain	91 885 37 46	91 885 37 15	www.mundolancia.com
Portugal	808 20 61 81	00351.21.412 55 02	www.lancia.pt
Switzerland	Lingua tedesca: 0800 810 855 Lingua italiana: 0800 810 833 Lingua francese: 0800 810 844	0041 22 3383863	www.lancia.ch

United Kingdom			
The Netherlands	0800-0998880	0031(0)203421689	www.lancia.nl
Cyprus	00357 22 887000	00357 22 348811	
Czech Republic	00420 22 4806111	00420 22 4806312	
Denmark	0045 43 228800	0045 43 228888	
Estonia	00372 6 517400	00372 6 517401	
Finland	00358 20 7408111		
Hungary	0036 1 4583100	0036 1 4583129	www.lancia.hu
Iceland	0035 453442252	0035 45621713	
Liechtenstein	Lingua tedesca: 0800 810 855 Lingua italiana: 0800 810 833 Lingua francese: 0800 810 844		
Latvia	00372 6 517400	00372 6 517401	
Lithuania	00370 2 705725	00370 2 705904	
Malta	00356 21 492208	00356 21 483884	
Norway	0047 2 3376139	0047 2 3376110	
Slovakia	00420 22 4806111	00420 22 4806312	
Slovenia	003861 5883400	003861 58834487	
Sweden	0046 18 170500		

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Denmark	0045 7015 1533	0045 7634 2077	shh@landrover.dk	Steen Houborg
Estonia	See Sweden			
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Italy	800-904400 800-557999	n/a	n/a	
Latvia	See Sweden			

Liechtenstein	See Austria			
Lithuania	See Sweden			
Luxembourg	See Belgium			
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Sweden	+46313258900	+46313251914	www.landrover.se	
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Luxembourg	+ 32 2 386 76 81 + 32 2 386 76 82	+ 32 2 386 75 76	crc@toyota.be	Mrs Pascale Hubert
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Sweden	+46 8 706 71 00	+46 8 733 17 83	pierre.wallin@toyota.se	Mr Pierre Wallin
The Netherlands	+31 162 585288	+31 162 585323	info@lexus.nl	Mr A.M.R. Caenen <i>and</i> Ms M. van den Heijkant
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Belgium	+800 17777777	025541724	Customerservice.belgium@cac.daimlerchrysler.com	
Cyprus	00357-22-437101	00357-22-347919	geftychiou@cic.com.cy	
Czech Republic	+420 271 077 111 +800 17777777	+420 271 077 112	kontakt@daimlerchrysler.cz	
Denmark	+45 33785656	+46 6718455	DaimlerChrysler Danmark AS CAC Fredrikskaj 4 DK-1790 Köpenhamn http://www.mercedes-benz.dk (own url for requests incl. in the home-page: see Kontakt)	Pernille Bech-Jansen

Estonia	+372 6266050	+3726266066	custcare@mb.ee	
Finland	+358 800 18340	+358 10 569 2540	www.mercedes-benz.fi or www.veho.fi (own url for requests incl. in the home-page: see “Yhteydenotto” at the bottom)	
France	+800 17777777	0149932105	Customerservice.france@cac.daimlerchrysler.com	
Germany	+800 17777777	06995307255	Cs.de.enquiries@cac.daimlerchrysler.com	
Greece	+800 11 76000	0030 210 6296570	crm@mercedes-benz-net.gr (and also through dialog in our site)	
Hungary	+800 17777777 +36 1 451 22 00	+36 1 451 22 41	mb-auto@mercedes-benz.hu	
Iceland	No partner	No partner	No partner	
Ireland	+353 1 4094 444	+353 1 4094 434	Mercedesbenz.info@mdl.ie	
Italy	+800 17777777	0275419774	Cs.i.email@cac.daimlerchrysler.com	
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Liechtenstein	+800 17777777	+41 (0) 44 439 1562	Customerservice.schweiz@cac.daimlerchrysler.com	
Lithuania	+370 52665902	+370 52665951	servicenet@mercedes-benz.lt	
Luxembourg	+800 17777777	025541724	Customerservice.luxembourg@cac.daimlerchrysler.com	
Malta	0035621433601	0035621411357	autosales@waldonet.net.mt	
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Poland	0 801 17 77 77 +800 17777777		info@mercedes-benz.pl	
Portugal	00351219257000	00351219257010	Info_mbp@daimlerchrysler.com	
Slovakia	00421-2 4929 4444 +800 17777777	00421-2 4929 4929	info@mercedes-benz.sk	
Slovenia	+38615883500	+38615883519	info@ac-intercar.si	
Spain	+800 17777777	913753065	Customerservice.espana@cac.daimlerchrysler.com	
Sweden	+46 406818484	+46 6718455	DaimlerChrysler Sverige AB CAC Box 505 30 202 50 Malmö http://www.mercedes-benz.se (own url for requests incl. in the home-page: see Kontakt)	Maria Nilsson
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The Netherlands	+800 17777777	0206545255	Customerservice.nederland@cac.daimlerchrysler.com	

United Kingdom	+800 17777777	02079757074	Customer.service.uk@cac.daimlerchrysler.com	
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MINI

Country	Contact name	Tel	Fax	E-mail
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MITSUBISHI

Country	Topic	General Phone Number for Customers	General Fax Number for Customers	General e-mail address for Customers	Contact Person
Austria	Sales	43 1610222120	43 1610222950	www.mitsubishi-motors.at	Mag.Peter Ranner
	Service	43 1610222431	43 1610222970	www.mitsubishi-motors.at	Ing.Gerhard Aust
	Parts	43 1610222550	43 1610222552	www.mitsubishi-motors.at	Alfred Hlavasek
	Customer Relations	43 1610222431	43 1610222970	www.mitsubishi-motors.at	Ing.Gerhard Aust
	Technical Assistance	43 1610222431	43 1610222970	www.mitsubishi-motors.at	Ing.Gerhard Aust
	Network information	43 1610222102	43 1610222950	www.mitsubishi-motors.at	Diana Fertner
	Competition rules (BER)	43 1610222100	43 1610222950	www.mitsubishi-motors.at	Cristian Lausmann
	Homologation / Certificate Of Conformity	43 1610222422	43 1610222970	www.mitsubishi-motors.at	Ing.Mag.Walter Bohatschek
Belgium/Luxembourg	Sales	32 32808484	32 32808485	customer-services@mitsubishi-motors.be	Miss. De Visscher
	Service	32 32808484	32 32808485	customer-services@mitsubishi-motors.be	Miss. Mortelmans
	Parts	32 32808484	32 32808485	customer-services@mitsubishi-motors.be	Miss. Mortelmans
	Customer Relations	32 32808484	32 32808485	customer-services@mitsubishi-motors.be	Miss. Mortelmans
	Technical Assistance	32 32808484	32 32808485	customer-services@mitsubishi-motors.be	Miss. Mortelmans
	Network information	32 32808484	32 32808485	customer-services@mitsubishi-motors.be	Miss. De Visscher

	Competition rules (BER)	32 32808484	32 32808485	customer-services@mitsubishi-motors.be	Miss. Mortelmans
	Homologation / Certificate Of Conformity	32 32808484	32 32808485	customer-services@mitsubishi-motors.be	Miss. Mortelmans
Cyprus	All	357 25339920/7332 61	357 25339341	info@fairways.com.cy	
Czech Republic	Sales	420 267286253	420 267286122	barcak@mitsubishimotors.cz	Andrej Barčák
	Service	420 267286254	420 296574260	durdil@mitsubishimotors.cz	Aleš Durdil
	Parts	420 267286258	420 267286122	zavadil@mitsubishimotors.cz	Radek Zavadil
	Customer Relations	420 267286252	420 267286122	silhavy@mitsubishimotors.cz	Kamil Šilhavý
	Technical Assistance	420 267286254	420 296574260	durdil@mitsubishimotors.cz	Aleš Durdil
	Network information	420 267286251	420 267286122	hedbavny@mitsubishimotors.cz	Miroslav Hedbávný
	Competition rules (BER)	420 267286252	420 267286122	silhavy@mitsubishimotors.cz	Kamil Šilhavý
	Homologation / Certificate Of Conformity	420 267286500	420 296574260	babicky@mitsubishimotors.cz	Robin Babický
Denmark	Sales	45 49 26 67 00	45 49 26 67 67	mitsubishi@mitsubishi.dk	Mr. John Wulff
	Service	45 49 26 67 00	45 49 26 67 67	mitsubishi@mitsubishi.dk	Mr. Carsten Pedersen
	Parts	45 49 26 67 00	45 49 26 67 67	mitsubishi@mitsubishi.dk	Mr. P. Henrik Lehrmann
	Customer Relations	45 49 26 67 00	45 49 26 67 67	mitsubishi@mitsubishi.dk	Technical: Mr. Carsten Pedersen Sales: Mr. John Wulff
	Technical Assistance	45 49 26 67 00	45 49 26 67 67	mitsubishi@mitsubishi.dk	Mr. Carsten Pedersen
	Network information	45 49 26 67 00	45 49 26 67 67	mitsubishi@mitsubishi.dk	Mr. Carsten Pedersen Mr. John Wulff
	Competition rules (BER)	45 49 26 67 00	45 49 26 67 67	mitsubishi@mitsubishi.dk	Mr. Jørgen Brandt Møller
	Homologation / Certificate Of Conformity	45 49 26 67 00	45 49 26 67 67	mitsubishi@mitsubishi.dk	Mr. Carsten Pedersen
Estonia	Sales	372 6266642	372 6266066	sales.manager@mitsubishi-motors.ee	Mr. Andres Pästlane
	Service	372 6266623	372 6266066	mitsubishi.service@mb.ee	Mr. Tauno Strus
	Parts	372 6266623	372 6266066	mitsubishi.service@mb.ee	Mr. Tauno Strus
	Customer Relations	372 6266091	372 6266066	k-teenindus@mb.ee	Mr. Argo Almann

	Technical Assistance	372 6266660	372 6266066	service@mb.ee	Mr. Aimar Lukk
	Network information	372 6266080	372 6266066	netz@mb.ee	Mr. Peeter Sergo
	Competition rules (BER)	372 6266080	372 6266066	netz@mb.ee	Mr. Peeter Sergo
	Homologation / Certificate Of Conformity	372 6266660	372 6266066	service@mb.ee	Mr. Aimar Lukk
Finland	Sales	358 9859561	358 98058940	vehoweb@veho.fi	Matti Lepoaho
	Service	358 9859561	358 98058940	vehoweb@veho.fi	Jukka Engren
	Parts	358 9859561	358 98058940	vehoweb@veho.fi	Seppo Lari
	Customer Relations	358 9859561	358 98058940	vehoweb@veho.fi	Arja Kero
	Technical Assistance	358 9859561	358 98058940	vehoweb@veho.fi	Jukka Engren
	Network information	358 9859561	358 98058940	vehoweb@veho.fi	Matti Lepoaho
	Competition rules (BER)	358 9859561	358 98058940	vehoweb@veho.fi	Matti Lepoaho
	Homologation / Certificate Of Conformity	358 9859561	358 98058940	vehoweb@veho.fi	Mika Niemi
France	Sales	0810 810 871	33 1 44 72 81	dir@above.fr	
	Service	33 1 44 72 86	21 (call centre)		
	Parts	21 (call centre)			
	Customer Relations				
	Technical Assistance				
	Network information				
	Competition rules (BER)				
	Homologation / Certificate Of Conformity	33 1 48 17 94 33	33 1 48 63 27 60	i.brivaby@mitsubishi-motors.fr	Isabelle Brivady
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	Service	49 6147207271	49 6147207802	service@mitsubishi-motors.de	Rainer Schäfer
	Parts	49 6147207700	49 6147207733	service@mitsubishi-motors.de	Hans Konradt

	Customer Relations	49 1803212188	49 6147207220	mail@mitsubishi-motors.de	Henrik Luijendijk
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	Network information	49 6147207564	49 6147207147	volker.sos@mitsubishi-motors.de	Volker Sos
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	Customer Relations	30 2103483300	30 2103467329	info@mitsubishi-motors.gr	Stilliara Effie
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	Competition rules (BER)	30 2103483300	30 2103467329	info@mitsubishi-motors.gr	Theodore Vougioukas
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	Service	36 14709010	36 12219968	berkesz@emilfrey.hu	Zoltán Berkes
	Parts	36 12732977	36 12219968	vamoszs@emilfrey.hu	Zsolt Vámos
	Customer Relations	36 12732978	36 12219968	alfoldii@emilfrey.hu	István Alföldi
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	Service	353 1419 2300	353 1450 8947	service@mmc.ie	Noel Begley
	Parts	353 1419 2300	353 1450 1035	parts@mmc.ie	Bill Sadlier
	Customer Relations	353 1419 2300	353 14600 988	info@mmc.ie	Gavin Flood
	Technical Assistance	353 1419 2300	353 14600 988	service@mmc.ie	Pat Allen
	Network information	353 1419 2300	353 14600 988	info@mmc.ie	Fidelma Carr
	Competition rules (BER)	353 1419 2300	353 14600 988	info@mmc.ie	Fidelma Carr
	Homologation / Certificate Of Conformity	353 1419 2300	353 14600 988	info@mmc.ie	Con Deasy
	Accounts	353 1419 2300	353 14600 988	info@mmc.ie	Greg O'Donnell
	Information Technology	353 1419 2300	353 14600 988	info@mmc.ie	Paul Ancker
Italy	Sales	39 02380971	39 0233400640	info.mitsubishi@koelliker.it	Anna Sardone
	Service	39 02380971	39 0233400640	info.mitsubishi@koelliker.it	Teresio Uggeri
	Parts	39 02380971	39 0233400640	info.mitsubishi@koelliker.it	Roberto Dell'Era
	Customer Relations	39 02380971	39 0233400640	info.mitsubishi@koelliker.it	Diego Fiorenzoli
	Technical Assistance	39 02380971	39 0233400640	info.mitsubishi@koelliker.it	Walter Nova
	Network information	39 02380971	39 0233400640	info.mitsubishi@koelliker.it	Umberto Lo Schiavo
	Competition rules (BER)	39 02380971	39 0233400640	info.mitsubishi@koelliker.it	Lorenzo Lucchini

	Homologation / Certificate Of Conformity	39 0230791	39 023079400	info.mitsubishi@koelliker.it	Franco Brizzi
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	Service	371 7509570	371 7509571	skandi@mitsubishi.lv	Mr. Juris Lasmanis
	Parts	371 7509570	371 7509571	skandi@mitsubishi.lv	Mr. Juris Lasmanis
	Customer Relations	371 7509570	371 7509571	skandi@mitsubishi.lv	Ms. Aija Gaile
	Technical Assistance	371 7509570	371 7509571	skandi@mitsubishi.lv	Mr. Juris Lasmanis
	Network information	371 7509570	371 7509571	skandi@mitsubishi.lv	Ms. Aija Gaile
	Competition rules (BER)	371 7509570	371 7509571	skandi@mitsubishi.lv	Ms. Aija Gaile
	Homologation / Certificate Of Conformity	371 7509570	371 7509571	skandi@mitsubishi.lv	Ms. Aija Gaile
	Marketing	371 7509570	371 7509571	skandi@mitsubishi.lv	Ms. Inga Ērgle
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	Service	370 5 2706519	370 5 2169322	service@mitsubishi-motors.lt	Mr. Valdas Petrosius
	Parts	370 5 2375104	370 5 2169322	parts@mitsubishi-motors.lt	Mr. Rolandas Rakauskas
	Customer Relations	370 5 2169301	370 5 2169322	office@mitsubishi-motors.lt	Ms. Egle Laukaityte
	Technical Assistance	370 5 2706519	370 5 2169322	service@mitsubishi-motors.lt	Mr. Valdas Petrosius
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	Competition rules (BER)	370 5 2169340	370 5 2169322	j.baronas@mitsubishi-motors.lt	Mr. Jonas Baronas
	Homologation / Certificate Of Conformity	370 5 2169340	370 5 2169322	j.baronas@mitsubishi-motors.lt	Mr. Jonas Baronas
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	Service	389 2 2782 604	389 2 2782 603	mitsubishiservice@makautostar.com.mk	Zoran Pejkovski
	Parts	389 2 3114 016	389 2 3114 754	spareparts@makautostar.com.mk	Zoran Manevski
	Customer Relations	389 2 3114 016	389 2 3114 754	mitsubishi@makautostar.com.mk	Erdzan Presova
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Iceland	No partner	No partner	No partner
Ireland	0044 (0) 808 000 8080	0044 (0) 1604 673801	www.thesmart.co.uk
Italy	800006006	+49(0)1802336655	info@smart.com
Latvia	No partner	No partner	No partner
Liechtenstein	No smart market		
Lithuania	No partner	No partner	No partner
Luxembourg	2984785070	+49(0)1802336655	info@smart.com
Malta	0035621433601	0035621411357	autosales@waldonet.net.mt
Norway	00 47 (0)67926184	0047 (0) 67926429	www.smart.com , select Norway/Kontakt
Poland	0 801 28 88 88		info@smart.pl
Portugal	00351 219 257 000	00351 219 257 010	info_mbp@daimlerchrysler.com
Slovakia	00421-2 4929 4444	00421-2 4929 4929	
Slovenia	+38615883500	+38615883519	info@ac-intercar.si
Spain	902115086	+49(0)1802336655	info@smart.com

Sweden	0045 (0)40-671 84 84	0045 (0)40-671 84 85	www.smart.com , select country Sweden/Kontakt
Switzerland	0844848400	+49(0)1802336655	info@smart.com
The Netherlands	09008486	+49(0)1802336655	info@smart.com
United Kingdom	0044 (0) 808 000 8080	0044 (0) 1604 673801	www.thesmart.co.uk

SUBARU

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The Netherlands				
Luxembourg				
Sweden	International Motors (Nordic) AB	+46 42 490 49 04	+46 42 490 49 09	(Sales) Mr. Dan Persson
		+46 490 49 22	+46 42 490 49 53	(Service) Mr. Jan Steen
Denmark		+45 491 31 875	+45 491 31 877	(Sales) Mr. Steffen Arnt
		+46 490 49 22	+46 42 490 49 53	(Service) Mr. Jan Steen
Finland		+358 9 8678 8721	+358 9 86 78 87 99	(Sales) Mrs. Satu Salomaa
		+358 9 8978 8741		(Service) Mr. Tero Ylipaavalniemi
Estonia		+358 9 8678 8721	+358 9 86 78 87 99	(Sales) Mrs. Satu Salomaa
		+358 9 8978 8741		(Service) Mr Tero Ylipaavalniemi
Latvia		+358 9 8678 8721	+358 9 86 78 87 99	(Sales) Mrs. Satu Salomaa
		+358 9 8978 8741		(Service) Mr Tero Ylipaavalniemi
Lithuania		+358 9 8678 8721	+358 9 86 78 87 99	(Sales) Mrs. Satu Salomaa
		+358 9 8978 8741		(Service) Mr Tero Ylipaavalniemi
France	Subaru France S.A.	+33 1 34 30 63 26	+33 1 34 30 62 02	(Sales) Mr. Olivier Teil (Warranty) Mr. R. HornerHazel
Germany	Subaru Deutschland GmbH	+49 6031 606 149	+49 6031 606 145	Mr. D.Schoen Mr. D. Leonardi
Poland	Subaru Import Polska sp. z.o.o.	+48 12 665-37-71 +48 12 665-42-27 +48 12 665-42-25	+48 12 665-37-72 +48 12 665-42-26	(Sales) Mr. Waldemar Koson (Service) Mr. Andrzej Pertyński

Hungary	Emil Frey Import Ltd.	+36 1470 9012 +36 1470 9013	+36 1267 2115	(Sales) Mr. Imre Kása (Service) Mr. Attila Ales
Czech Republic	SUBARU CR, s.r.o.	+420 255 720 111	+420 255 720 113	(Sales) Mr. Zdenek Zikmund (Service) Mr. Jan Svoboda
Greece	Subaru Motors (Hellás) S.A.	+30 210 8779000	+30 210 8779260	(Sales) Mr. V. Vaskas (Service) Mr. S. Altsizioglou
Ireland	Subaru Ireland	+353 1 4520 644	+353 1 4520 415	(Sales) Mr. M. J. Kirby (Service) Mr. N. Hughes
Italy	Subaru Italia SpA	+39 0464 67 5555	+39 0464 67 4613	(Sales) Mr. F. Castagna
			+39 0464 67 4617	(Service) Mr. M. Benetti
Slovenia	Subaru Italia S.p.A.	+39 0464 67 5555	+39 0464 67 4613	(Sales) Mr. F. Castagna
Slovakia	Subaru Österreich	+43 512 367267	+43 512 367267123	Mr. W. Andraschko
Malta	Liacio Ltd	+356 21418 111	+356 21418 589	Mr. Tonio Lia
Cyprus	Nicos C. Kattamis Ltd.	+357 22 357 171	+357 22 89 99 99	Mr. Nicolas Economides or Mr. George Economides
Portugal	Entrepoto Comercial SA	+351 808 210 555	+351 21 8548053 +351 21 8540774	(Sales) Mr. Pedro Moura (Customer Contact Center) Ms. Susana Abreu
Spain	Subaru España, S.A.	+34 91 8466448	+34 91 8418483	Mr. Javier Roca
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Romania	Subaru Motors Trading SRL	+40 21 4057440	+40 21 4057445	(Sales) Stavros Kanonopoulos (Service) Orestis Gaitantzis
Bulgaria	Subaru Motors Trading EOOD	+359 2 9589876	+359 2 9589432	Stavros Kanonopoulos

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Belgium/Luxembourg	N.V. SUZUKI BELGIUM S.A.	32-3-450 04 00	32-3-450 04 90	talkto@suzuki.be
Cyprus	A. TRICOMITIS LTD	00357 24 819700	00357 24 637727	trikomit@dial.cylink.com.cy
Czech Republic	SUZUKI MOTOR CZECH, s.r.o.	420-220800957	420-266710089	
Denmark	SUZUKI BILIMPORT DANMARK A/S	45-56-65-66-00	45-56-65-11-32	suzuki@anmo.dk
Estonia	AS Jap Auto	372-6-564156	372-6-541331	japauto@japauto.ee

Finland	SUZUKI MOTOR FINLAND OY	358-9-74204300	358-9-74204390	info@suzuki.fi
France	SUZUKI FRANCE S.A.	33-1-3482-1400	33-1-3482-8076	mleal@suzuki.fr
Germany	Suzuki International Europe GmbH	49-6251-5700-380	49-6251-5700-389	info@suzuki.de
Greece	SFAKIANAKIS S.A.	30-210-998-8168	30-210-994-3053	technical_dept@suzuki.gr
Hungary	Magyar Suzuki Corporation	36-1-250-8510	36-1-250-8514	
Iceland	Suzuki bilar hf	35 45 685100	35 4 5888211	suzuki@suzukibilar.is
Ireland	SUZUKI CARS (IRELAND) LIMITED	353-1-414-5555	353-1-4521796	info@suzuki.ie
Italy	SUZUKI ITALIA S.p.A.	39-011-9213711	39-011-9213748	centralino@suzuki.it
Latvia	AS Auto Halle	371-7113103	371-7245693	info@autohalle.lv
Liechtenstein	Suzuki Automobile Schweiz AG	0041-62-788 87 90	0041-62-788 87 96	info@suzukiautomobile.ch
Lithuania	UAB "Automobilis"	370-69819664	370-5-2729486	mailto:automobilis@vilnius.omnitel.net
Malta	INDUSTRIAL MOTORS LIMITED	00356 21 223010	00356 21 234769	info@iml.mizzi.com.mt
The Netherlands	B.V. NIMAG	31-347-349 708	31-347-349 821	info@nimag.nl
Norway	Suzuki Bilimport as	47 32 218800	47 32 824953	
Poland	SUZUKI MOTOR POLAND Sp.z o.o.	48-22-3294100	48-22-3294150	marekp@suzuki.com.pl
Portugal	CIMPOMOVEL Veiculos Ligeiros S.A.	351-808-200-333	351-219-593-060	suzuki@cvl.pt
Slovakia	Suzuki Slovensko O.Z.	421-2-4445-5667	421-2-4445-5668	suzuki@suzuki.sk
Slovenia	SUZUKI ODAR d.o.o.	386-1-58-10-101	386-1-58-10-160	tajnistvo@suzuki-odar.si
Spain	SUZUKI IBERICA, S.A.	34-91-151-9595	34-91-151-9599	cliente.auto@suzuki.com.es
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VOLVO

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